

Jason Industries Pty Ltd – Booking Policy

1. Booking Requirements

- All services must be booked in advance.
- Standard projects require 1–2 weeks' notice.
- Urgent or high-priority work is subject to availability and may include a surcharge.

2. Cancellations

- All cancellations must be submitted in writing or via the online booking system.
- Cancellations made 7+ days before the scheduled service incur no fee.
- Cancellations made within 6 days of the scheduled service will incur a 25% cancellation fee.
- Jason Industries reserves the right to recover any costs already incurred prior to cancellation.

3. Payment Terms

- Final payment is due within 14 days of service completion and invoice issue, unless otherwise agreed in writing.
- Late payments may incur interest of 2% per month on the outstanding amount.
- All pricing will be confirmed in writing prior to job commencement.

4. Site Access & Safety

- Clients must ensure safe and legal access to the job site, including any required permits or clearances.
- All site-specific inductions, required PPE, and WHS compliance must be in place before work begins.
- We reserve the right to conduct a site safety assessment prior to commencing work.

5. Travel & Accommodation

For regional or remote work, clients agree to cover reasonable travel, accommodation, and meal expenses, as discussed and confirmed during the quoting stage.

6. Documentation

Before work begins, clients must supply:

- Any required inductions
- Necessary permits or approvals
- Relevant insurance details or licenses, as requested

Acceptance of Policy

By confirming your booking with Jason Industries Pty Ltd, you acknowledge and accept all terms outlined in this Booking Policy and in our full Terms & Conditions.



Jason Mitchell

Director & Lead Boilermaker