

## Jason Industries Pty Ltd – Booking Policy

### 1. Booking Requirements

- All services must be booked in advance.
- Standard projects require 1-2 weeks' notice.
- Urgent or high-priority work is subject to availability and may include a surcharge.

### 2. Cancellations

- All cancellations must be submitted in writing or via the online booking system.
- Cancellations made 7+ days before the scheduled service incur no fee.
- Cancellations made within 6 days of the scheduled service will incur a 25% cancellation fee.
- Jason Industries reserves the right to recover any costs already incurred prior to cancellation.

### 3. Payment Terms

- Final payment is due within 14 days of service completion and invoice issue, unless otherwise agreed in writing.
- Late payments may incur interest of 2% per month on the outstanding amount.
- All pricing will be confirmed in writing prior to job commencement.

### 4. Site Access & Safety

- Clients must ensure safe and legal access to the job site, including any required permits or clearances.
- All site-specific inductions, required PPE, and WHS compliance must be in place before work begins.
- We reserve the right to conduct a site safety assessment prior to commencing work.

### 5. Travel & Accommodation

For regional or remote work, clients agree to cover reasonable travel, accommodation, and meal expenses, as discussed and confirmed during the quoting stage.

### 6. Documentation

Before work begins, clients must supply:

- Any required inductions
- Necessary permits or approvals
- Relevant insurance details or licenses, as requested

### Acceptance of Policy

By confirming your booking with Jason Industries Pty Ltd, you acknowledge and accept all terms outlined in this Booking Policy and in our full Terms & Conditions.



**Jason Mitchell**

Director & Lead Boilermaker